



HOUSE OF JAZZ | COMPANY

Terms & Conditions

These HOJ Company | Terms & Conditions apply to the **House Of Jazz Company** and House Of Jazz Company | Website, found at www.houseofjazzcompany.com. By participating in any **House Of Jazz Company Service**, you agree to the terms of use listed in this document.

House Of Jazz Company reserves the right to change, modify, add, or remove portions of the House Of Jazz Company | Terms & Conditions at any time. It is your responsibility to read and understand this entire document, the House Of Jazz Company | Terms & Conditions, in full.

DEFINITIONS

For the purpose of these Terms & Conditions.

- 1) 'Account' refers to the unique account created by and for **You** to access our content, contact information, discounts, services, and/or portions of our services.
- 2) 'Class' refers to any dance masterclasses offered as part of HOJ Company.
- 3) 'Community' refers to the **House Of Jazz Community**; everybody included within the HOJ Membership, our classes, our events, our programs, our faculty, and our external community.
- 4) 'Company' (referred to as either 'the Company', 'We', or 'Our' in this Agreement) as well as the initials 'HOJ' refers to House Of Jazz Company.
- 5) 'Content' refers to any online resources that may be included in HOJ Company such as recorded classes, worksheets, podcasts, contact information, social media, and educational tools.
- 6) 'Membership' refers to the **House Of Jazz | Membership**, created by House Of Jazz Company.
- 7) 'Services' refers to any service offered as part of HOJ Company including classes (virtual and in-person), workshops, and any other external events i.e. HOJ: ADP Cycles and Alchemy Academy.
- 8) 'Terms' refers to these **Terms and Conditions** that form the entire agreement between You and the Company regarding the use of HOJ Company.
- 9) 'Website' refers to the **House Of Jazz** website, accessible from www.houseofjazzcompany.com.
- 10) 'You' refers to the individual accessing or using HOJ Company.

Zero Tolerance Policy

1. We are an inclusive Community. We have a zero tolerance policy towards any kind of discrimination or lack of respect between any HOJ Members, faculty, or guest and/or Community attendees. We actively encourage You to champion others and celebrate our Community.

User Accounts

2. When You join HOJ Company and create an Account with Us, You must provide Us with information that is accurate, complete and current at all times. You are responsible for safeguarding the log-in details that You use to access the **Members-Only** section of our Website and the **House Of Jazz Company** app.

Correspondence

3. Please keep all correspondence regarding HOJ Company to emails only. We only check one email address for HOJ Company inquiries which is: houseofjazzuk@hotmail.com. Messages sent through social



media are not guaranteed to receive a reply. Please do not, under any circumstances, contact a personal email address or phone number in regards to House Of Jazz Company or the HOJ Membership.

Membership

4. HOJ Company fees are set out on our Website. House Of Jazz reserves the right to change these fees at any time with a notice period of one calendar month for current members. The number of Memberships offered from time to time are subject to our discretion. The Company cannot guarantee their availability at any given time. Please see [House Of Jazz Membership I Terms & Conditions](#) for complete details and information regarding Your HOJ Membership.

Intellectual Property

5. House Of Jazz Company and its original Content (excluding Content provided by other entities) are and will remain the exclusive property of the Company. Our logo and trademark may not be used in connection with any other product or service without the prior written consent of the Company.

Feedback

6. You assign all rights in any feedback You provide the Company. You agree to grant the Company worldwide right and licence to use and reproduce such feedback without restriction, with a view to promoting the Company's Services.

External Links

7. Our Website may contain links to third-party websites or services that are not owned or controlled by the Company. The Company assumes no responsibility for the content or practices of any third party websites or services.

Booking Services

8. Services may be filmed at the discretion of the teacher and/or the Company. Any footage captured during Service must not be used for any monetary gain whatsoever by any party. It is Your responsibility, not the Company's, to request for any footage containing Your likeness to not be used, distributed or shared; or to request the removal of such footage from its relevant platform.

9. Service Educators are subject to change at any time. We cannot guarantee the availability of any HOJ Faculty Member. The Company will always supply a suitable replacement for any change in Service schedule. Service Educators will always be requested to reschedule their class before it's cancelled.

Class Cancellation Policy

10. If You are no longer able to attend a Class that You've registered for, You must cancel Your place no later than 8 hours before the Class begins. Failure to do so will be marked as a 'no-show' and result in a cancellation charge of £5.00. You will also automatically lose Your space in your next Class booking. You may still cancel Your place in Class up to its start time by emailing the Company at houseofjazzuk@hotmail.com. Cancelling less than 4 hours prior will result in a cancellation charge of £5.00.

Class Waitlist Policy

11. If a Class is full, You may join the waitlist at anytime for that Class. Once You have accepted an open space from the waitlist, this counts as a Class booking and the normal **Class Cancellation Policy** applies. If You can no longer attend a Class that You are on the waitlist for, You must remove yourself from the

waitlist a minimum of 8 hours before the Class start time. You may be manually moved from the Class waitlist to a Class booking by the Company less than 8 hours from the start time of Class. This action will include a confirmation email sent to Your registered email address. If You are no longer able to attend the Class, please email the Company to houseofjazzuk@hotmail.com to cancel Your place. This not will result in a cancellation charge of £5.00. If You do not cancel Your place, You will be marked as a 'no-show' and the normal Class Cancellation Policy applies.

Refund Policy

12. The Company has a strict no-refund policy. You must be accountable for Your participation (or lack thereof) in any HOJ Company Service. Under no circumstances are HOJ Company Services eligible for a refund. We are always open to clear and responsible communication. The Company reserves the option to offer a credit for unused tuition payments that can be offered on a person-by-person basis. Please see the Company's Terms & Conditions for each specific event for a full breakdown.

13. Some of our Classes cost an extra £5 due to an increased Educator's Class Fee. This only occurs when the Educator's Class Fee is 2-3 x more than the Company's base Class Fee. This may be paid online or by using Your Loyalty Points. If You choose to cancel Your place in a Class that cost £5 or Your Loyalty Points, neither are eligible for a refund.

Website & App

14. We cannot guarantee that our Website or Fit By Wix App or any Contact on it will always be available or be uninterrupted. We will not be liable to You if for any reason our Website or Fit By Wix App is unavailable at any time or for any period. We cannot guarantee that our Website or App will operate in accordance with Your expectations or will be error free. If You are aware of any error on with either platform, please contact us by email and we will work to correct it.

'AS IS' and 'AS AVAILABLE' Disclaimer

The Services under the HOJ Membership are provided to You 'AS IS' and 'AS AVAILABLE' without any warranty of any kind. The Company provides no warranty, and makes no representation of any kind, that the Services will meet Your requirements, achieve any intended results, or be error free. In other words, you must be proactive in booking and cancelling Your weekly Classes and be accountable for Yourself and our Community. You must take initiative for Your own goals and dreams, and proceed with the knowledge, care, and understanding that we are all human. We are here as a powerful platform and tool in Your pursuit towards Your chosen career. What You do with this platform is now up to You.

